

Hampshire Community Innovations Teams Referral Criteria

The following are the referral criteria and parameters for clients accessing the support and intervention of the Community Innovations Teams across the county:

1. Older people who are not currently in crisis but beginning to experience difficulties with maintaining independence and wellbeing.

And

The individual is aware of and has agreed to the referral being made.

And

The person does not meet adult services (ASD) eligibility criteria under Fair Access to Care (FACs); ie not critical or substantial.

And

Where a person does not meet ASD criteria, but whose needs could be met through voluntary/community groups or specific specialist intervention of the CIT Team.

And

Lives within the wards/GP practice areas as listed on page 2.

This could specifically be for:

- Older people who are socially isolated due to their own/spouses/ family members health or social difficulties and have a lack of positive support networks.
- Older people who frequently contact their GP; A& E Dept; or Out of hours service with non acute or non specific problems which may have or has, resulted in admission to hospital
- Older people who are at risk of or have fallen, not yet requiring specialist falls services.
- Older people who have signs of depression/anxiety/bereavement and/or early stage dementia who are not in an "acute" phase requiring specialist intervention.
- Older [people who require support with managing their medication.
- Carers of an older person requiring advice and support in order to continue in the caring role

We would not see anyone who:

- Requires only basic information and signposting
- Requires day care
- Currently has a care package/ is under review
- Is Terminal / or palliative - end of life care
- Has a Safeguarding need
- Specifically requires a mental capacity assessment
- Needs a Carers assessment to access respite
- Is under Continuing Care
- Is currently active to Community Care Teams receiving rapid assessment and/or specialist rehab, ie Rapid Response; rehab or/and Community Matrons (except where the latter are the nurse resource in a CIT Team).